# AUDIO TRENDS FROM THE UK

Audio Technology & Needs States: Pre and Post Pandemic Insights

Ipsos in South Africa 26 June, 2023

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### **GAME CHANGERS**



# AUDIO TRENDS FROM THE UK

Pre & Post Covid Pandemic Insights (Research Sources)

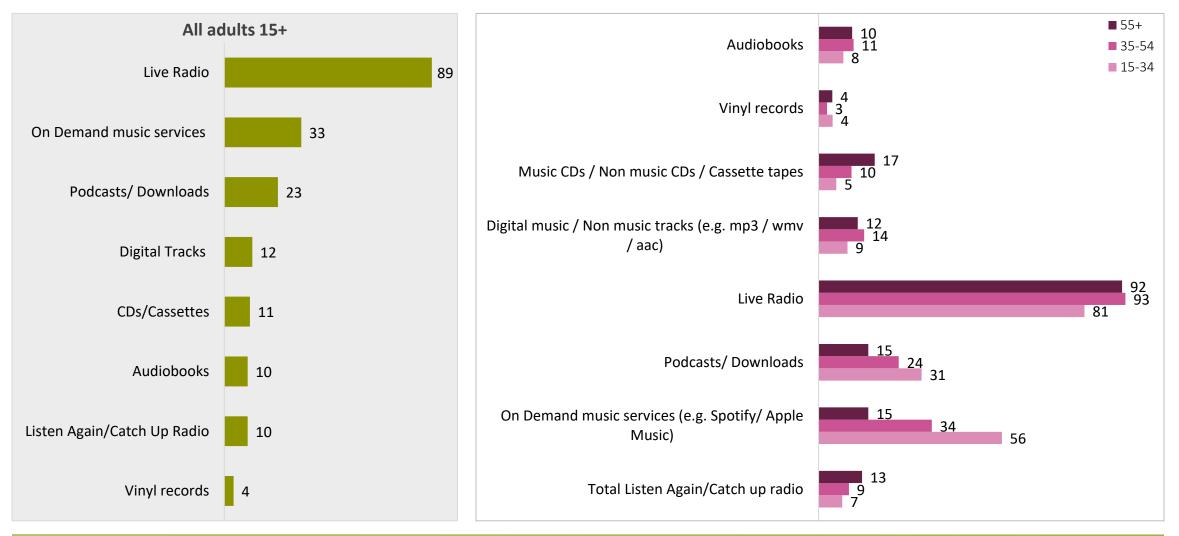


- This presentation looks at how technology advancements, coupled with behavioural changes post COVID, have changed the Audio landscape.
- The presentation uses data from two data sources, the MDAS survey from RAJAR and the Generation Audio (Need States) from the Radiocentre.
- Although these are both UK studies, they are up to date and also may provide insight on the direction of travel for the take up of Digital Audio Services and how Audio fits into a the media landscape in a post pandemic world.
- A special thank you to Charles Lawrie (RAJAR) and Mark Barber (Radiocentre) for permission to share the findings with you





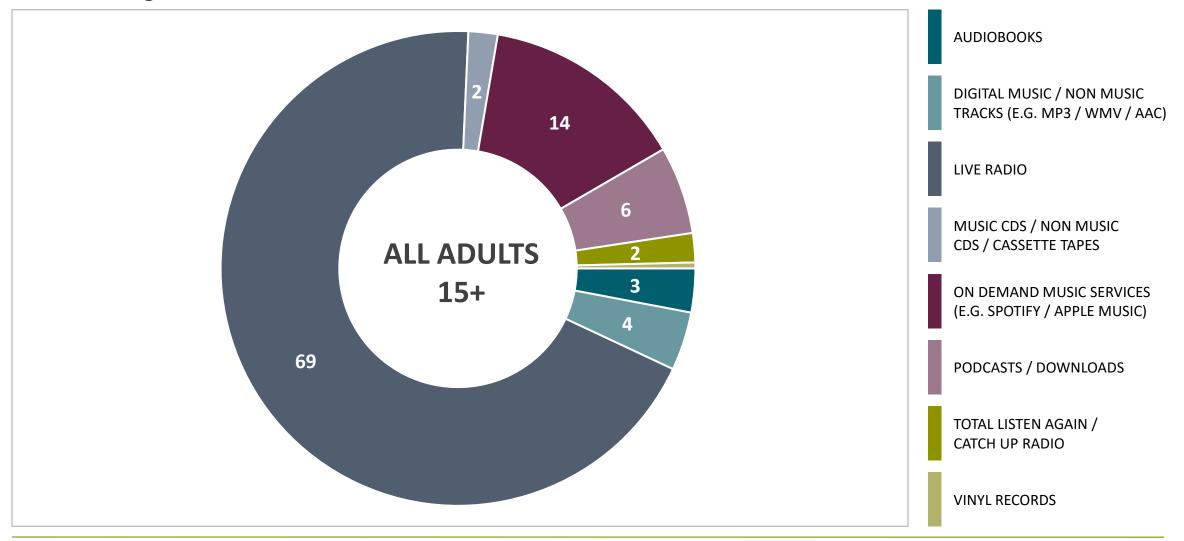
### AUDIO TYPES – WEEKLY REACH %



www.rajar.co.uk

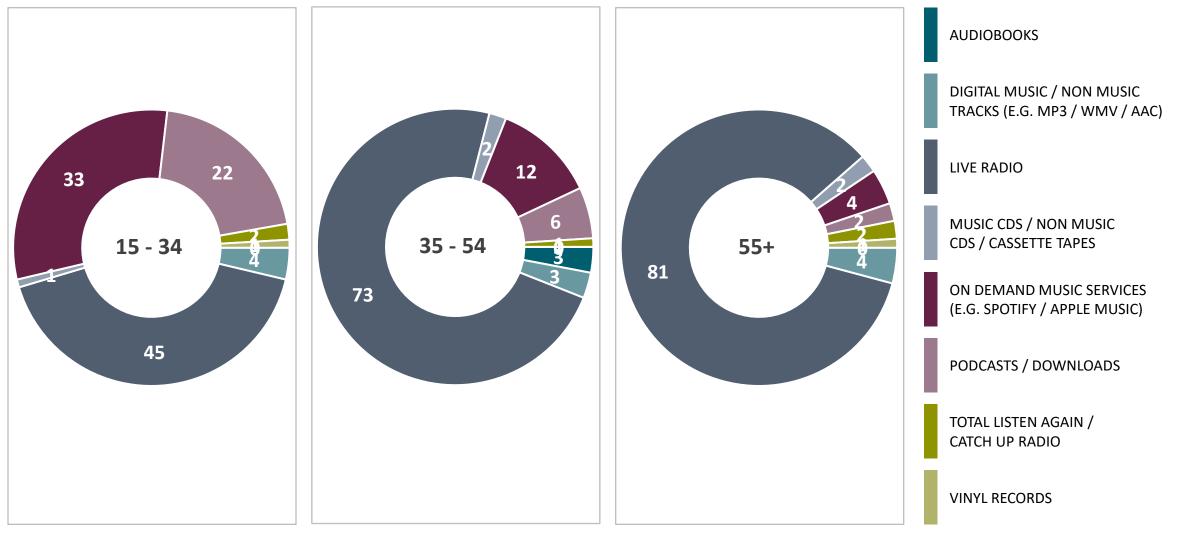


### Audio Excluding Visual – Share %





### Audio Excluding Visual – Share % - By Demographic





### **Device Excluding Visual – Share %**



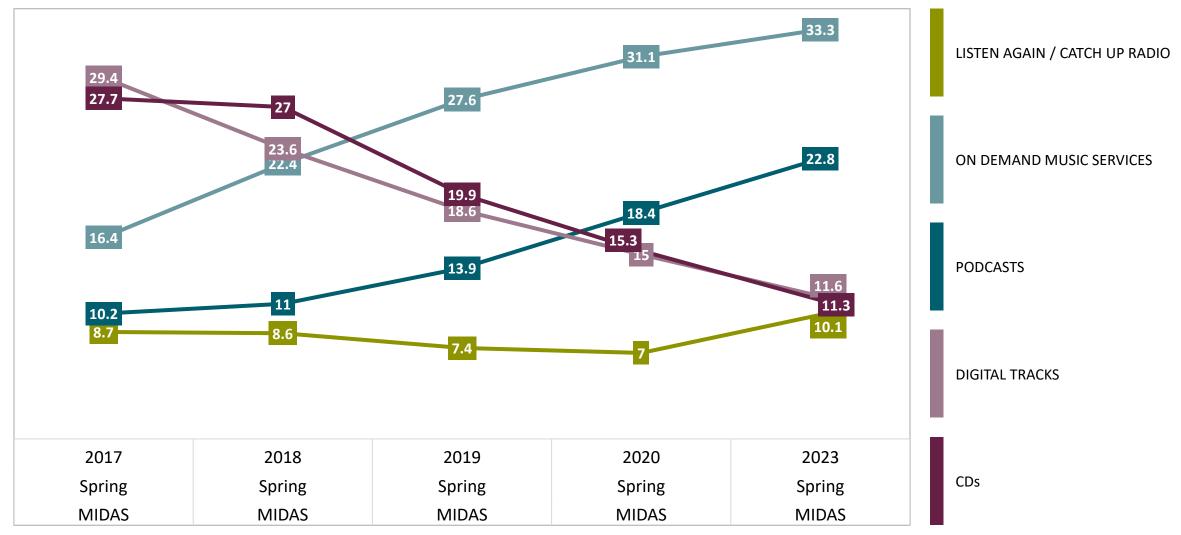
#### www.rajar.co.uk

'Other' devices includes Tablets, CD Players, Portable music players, Record players, TVs, Wearable Technology etc.

### MIDAS Measurement of Internet Delivered Audio Services

SPRING 2023

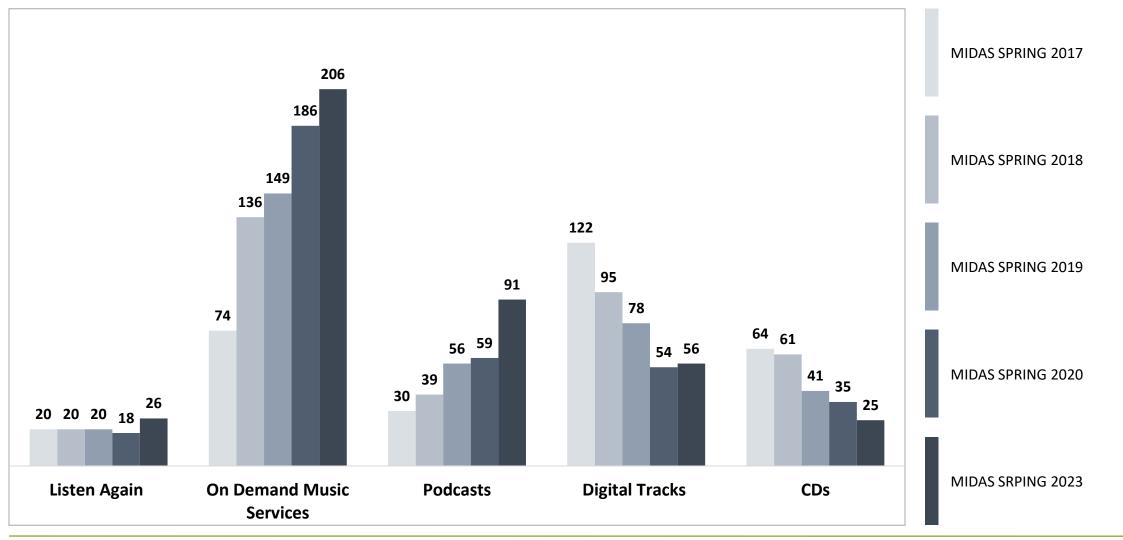
Audio Types Trends – Reach %



#### www.rajar.co.uk

\*please note there were no corresponding MIDAS waves in 2021 and 2022

### Audio Types Trends – Hours in Millions

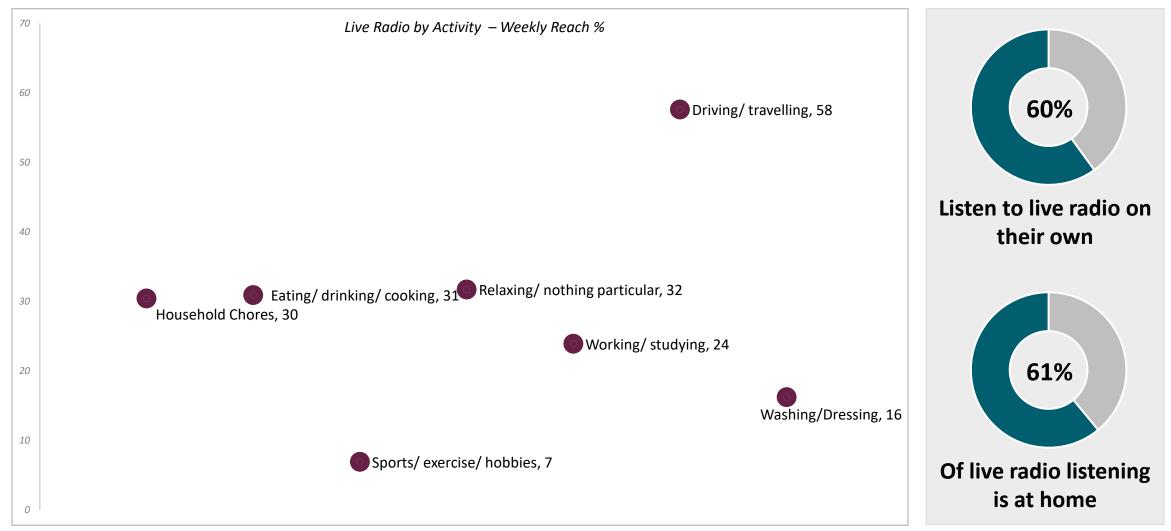


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### Audio Types Trends – Hours in Millions



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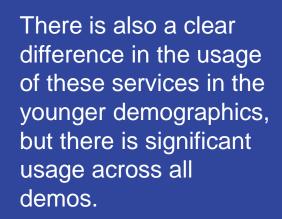
\*please note there were no corresponding MIDAS waves in 2021 and 2022

# AUDIO TRENDS FROM THE UK

Insights from RAJAR & MIDAS



There is a clear acceleration over the pandemic period to usage of streaming and on-demand services.





The change in working practices and location means that there is now nearly two thirds of radio listening taking place at home and also alone.

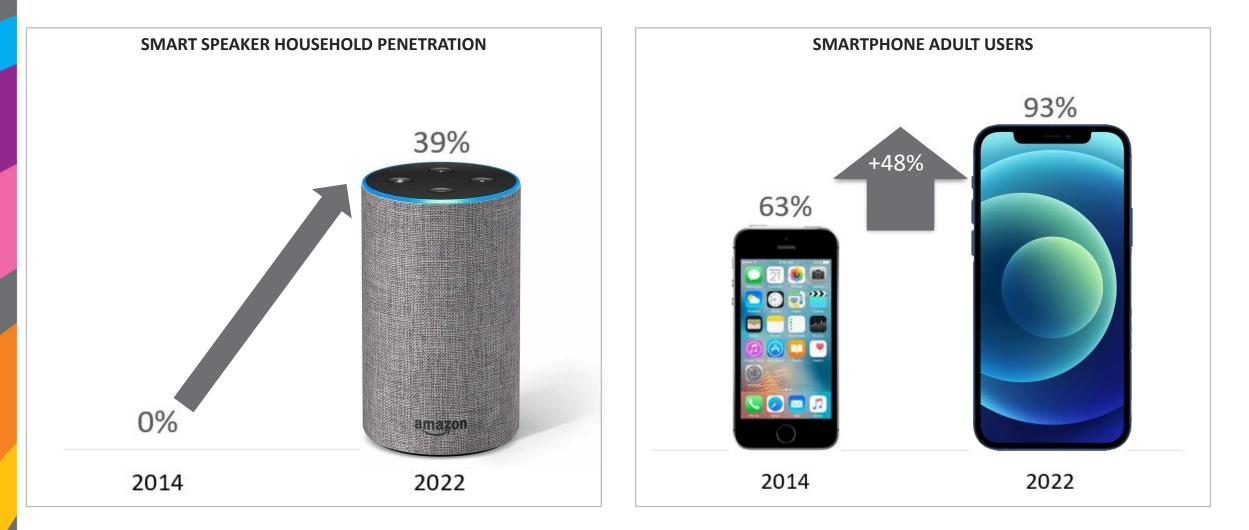






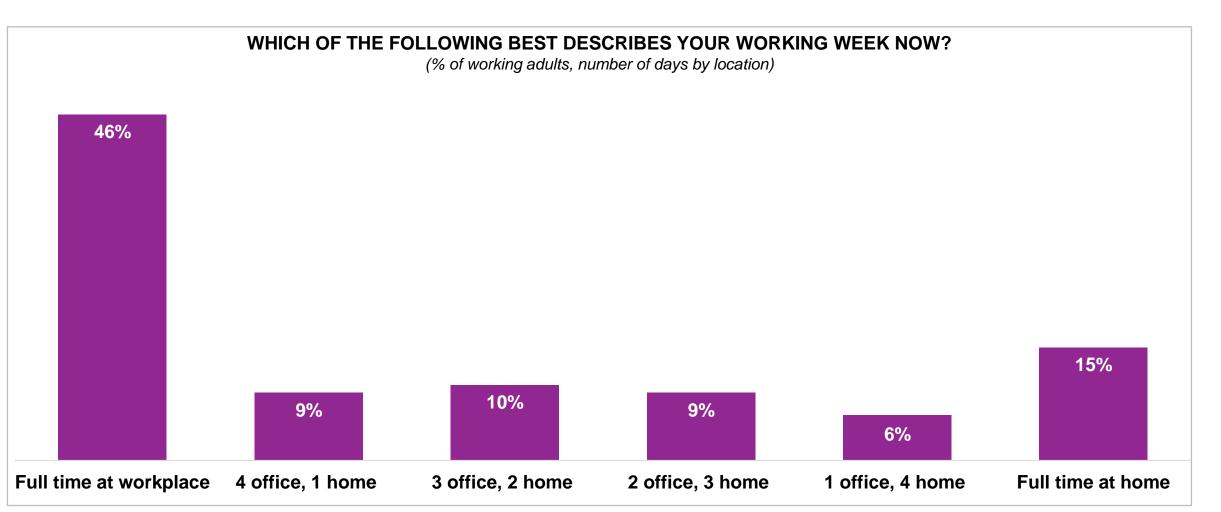
# INCREASED PENETRATION OF CONNECTED DEVICES MAKES AUDIO EASIER TO ACCESS

Change in penetration of key audio devices since 2014



### INCREASED AVAILABILITY OF AUDIENCES

Half of working adults work from home at least one day a week or more



### Total commercial audio listening is growing...

Total weekly commercial audio listening hours (000s)



Provide human context to the *continued growth in commercial audio listening*  Verify/quantify the scale of the 2014 needstates

2

Understand the role of different audio services across the needstates

3

OBJECT

Explore the opportunities for advertisers

Get a sense of what is shaping the future of audio

## GENERATION AUDIO 2022 – NEW DATA SOURCES

# d.fferentology

Base: weekly commercial audio listeners

# QUALITATIVE

- 1-week auto-ethnographic study capturing listening behaviour
- have need-states evolved?

### Audio listening qualitative data set

- 20 participants aged 15-54
- 155 audio days/ 397 audio moments
- Over 7 hours of video footage

# QUANTITATIVE

1-week diary task capturing specific data about individual listening occasions

- quantify scale of need-states/role of different audio formats within

### Large and robust quantitative data set

- Over 1,000 respondents (aged 15-54)
- C. 11,000 audio listening occasions captured
- Half a million commercial listening minutes

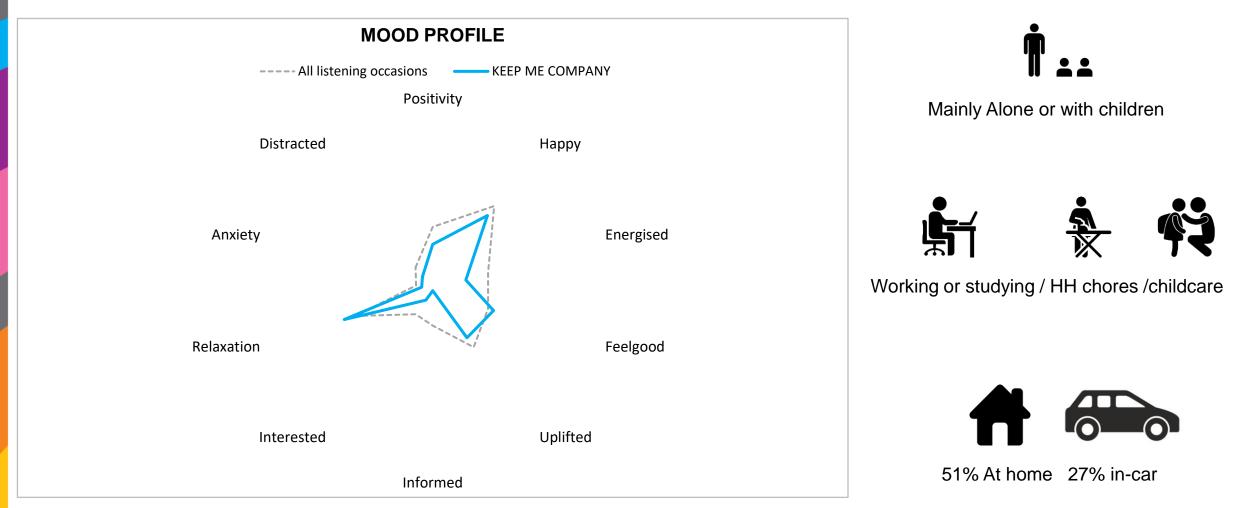
PERSONAL Keep me Help me in the escape loop 2014: 6 Need-**AUDIO SATISFIES Broaden** Lift my CONTENT **CONTEXT 6 CONTEMPORARY** my mood states horizons **NEED-STATES** Amplify **Provide** the social moment currency SOCIAL

PERSONAL Keep me Help me in the escape loop 2017: Lift my mood 7 Need-**AUDIO SATISFIES Broaden** CONTENT **CONTEXT 7 CONTEMPORARY** my states horizons **NEED-STATES** Keep me company Amplify **Provide** the social currency SOCIAL

PERSONAL Keep me Help me in the escape loop 2017: Lift my mood 7 Need-**AUDIO SATISFIES Broaden** CONTENT **CONTEXT 7 CONTEMPORARY** my states horizons **NEED-STATES** Keep me company Audio provides Amplify **Provide** companionship/ the social a human voice currency when people are on their own SOCIAL

### KEEP ME COMPANY

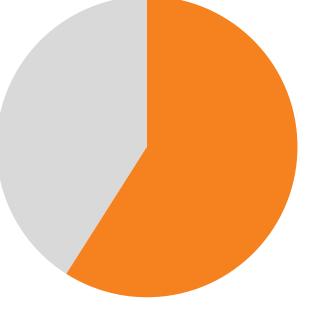
"Radio for me is like a friend who's always there - I always have it on in the background."

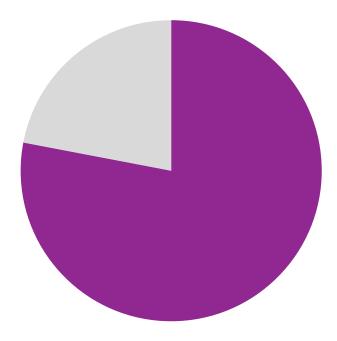


Base: 128,442 commercial listening minutes Source: Generation Audio, Radiocentre/Differentology 2022

### Keep me company

26% of total listening time



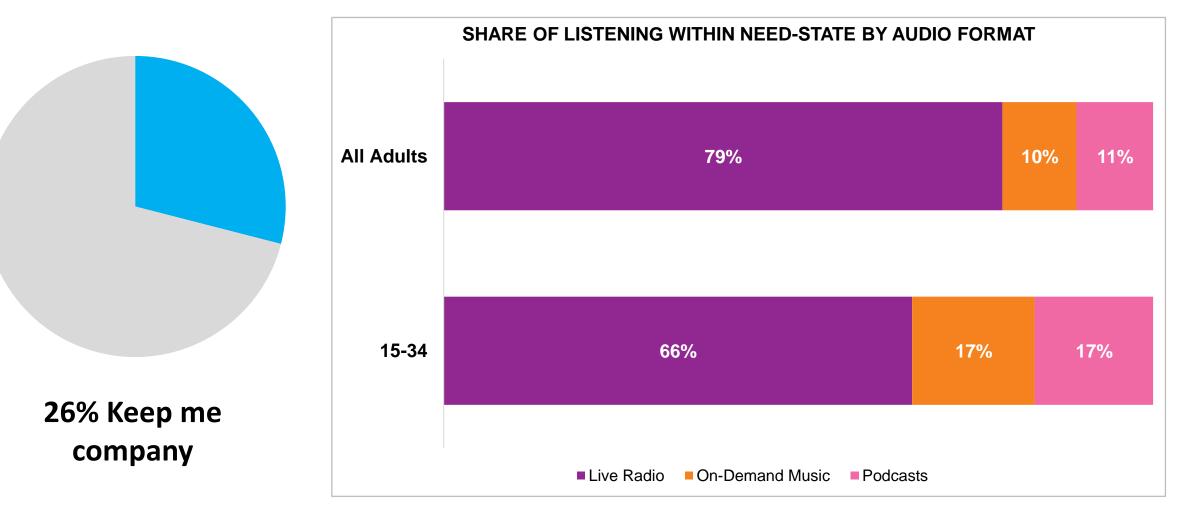


'Keep me company'26% Share of total listening time

59% Weekly Reach 78 mins avg. length of listening occasions

### Keep me company

### 26% of total listening time



# In summary:

Live radio and on-demand audio play complementary roles for listeners

# **LIVE RADIO**

Listening is driven by the need to feel energised/uplifted and more connected with specific social groups/ to the wider world

### PODCASTS

Listening is led by a desire to learn new things and develop deeper understanding of selected topics

> ON-DEMAND MUSIC SERVICES

Listening is centred around mood management

# AUDIO TRENDS FROM THE UK

Insight from Radiocentre – Generation Audio



Covid has changed the way we work, with people spending more time working from home and less time commuting.

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|----------------|-----|

That said the overall levels of listening remain high and there is a new appetite for Live Radio and Audio services at home. There are new advertising opportunities that resonate with the desire for "company" for commercial radio.



# THANK YOU



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## GAME CHANGERS

